

child health Children's Outreach Nursing Service Parent/Caregiver Information

Christchurch Hospital

Nursing Service Children's Outreach

The Children's Outreach Nursing Service provides care for children who have been cared for by the Paediatric Medical Service and who require ongoing education, care and support to manage their condition.

The Service aims to:

- · Provide specialised paediatric nursing care
 - assessment, treatment and monitoring of progress
 - validating parents' observations and assessment
 - assisting parents with problem-solving
- Reduce admission rates and outpatient visits
- · Reduce the length of inpatient stays
- Provide continuity of care by networking with community professionals and the hospital-based multi-disciplinary team
- · Provide information and support to children and families, hospital staff and community groups and services
- · Advocate for children and their families

These aims are achieved through a family-centred approach, recognising the family as the main caregiver and empowering, and strengthening the family/whānau ability to competently and safely care for their child at home.

Service Area

The service is provided to eligible people of Canterbury. The services are provided in the most appropriate location for the child and their family / whānau. In rural areas the service may be provided through local community services, but it remains the Children's Outreach Nursing Teams responsibility to facilitate appropriate services within the rural area.





Issued: June 2012

Authorised By: Nursing Director



child health Children's Outreach Nursing Service Parent/Caregiver Information

Christchurch Hospital

Referrals are made by . . .

Any member of the hospital multi-disciplinary team can post or fax written referrals. (Forms are available at www.healthpathways.org.nz)

Who can be referred . . .

Children with

- Underlying medical conditions who require extensive and ongoing support
- Congenital heart conditions
- Endocrine conditions
- Metabolic conditions
- Renal conditions
- Skin conditions
- Epilepsy disorders under neurology
- Respiratory conditions
- Diabetes
- Feeding challenges

Children with other conditions not listed above may also be referred.

Nurse Maude Paediatric Nurse Specialist

The Nurse Maude Paediatric Nurse Specialist works across primary and secondary care. They provide seamless, integrated care including educational support and practical advice for nurses and families, and facilitation of referrals. Because the nurse specialist works alongside the Christchurch Hospital Children's Outreach Team and Nurse Maude, families and community nurses are able to provide care in the home for complex cases, support early discharge from hospital and provide services to those families who need it the most.

Referrals may be made directly from primary or secondary care to the Care Coordination Centre and must request specialist paediatric nursing.

Referrals from hospital settings can be faxed to CORN.

Ref.6973 Page | 2 Issued By: Women's and Children's Health

Authorised By: Nursing Director





Issued: June 2012



child health Children's Outreach Nursing Service Parent/Caregiver Information

Christchurch Hospital

Staff

To contact the Children's Outreach Nursing Service . . .

Phone:

- · 364 0033 General
- 364 0097 Respiratory
- · 364 0865 Neurology (Epilepsy)
- · 378 6132 Diabetes
- · 0276778977 Nurse Maude Liaison

(Message can be left on voice mail)

Fax: 364 0633

Hours

Mon - Fri 0800-1630 hrs

No service weekends or Public holidays.





Issued: June 2012

Ref.6973 Page | 3 Issued By: Women's and Children's Health

Authorised By: Nursing Director