



CCDM

Care Capacity
Demand Management

Safe staffing, healthy workplaces



CCDM governance is about...

... planning, coordinating and monitoring

CCDM governance is a permanent structure that plans and coordinates care capacity demand management for staff and patients. To be successful CCDM governance needs an active partnership between the DHB and health unions.

...connecting people with action

Governance is a formal structure that connects people with process. Setting the strategy, plan of work, and monitoring progress against the CCDM programme standards.

...being accountable to each other

Governance promotes joint decision making, accountability and *response – ability*. CCDM governance enables high performance, high engagement. The pace and scale of CCDM is determined by the success of governance.

...you and you and you and you

Staff from all levels of the hospital and health unions are involved in CCDM governance. Ward meetings, service meetings, operations meeting, quality groups and council are all groups where you can get involved. Meetings will be in paid time – if you come in on your day off you will be reimbursed. Talk to your manager if you're interested in joining a group.

...to start or already up and running

You can find out more from your CCDM Nursing Director [Janette Dallas](#), CCDM Coordinator, Union delegate or Clinical Manager.

